

MTAC WG, UG, & TT Updates

UG/TT/WG	Title	Mission Statement	Work Group Sponsors/Leaders	Meeting schedule	Update	Date of Last Update	IEO Person
UG 2	eVS/Product Tracking System	The mission of the eVS/Product Tracking System (PTS) User Group will be to address and resolve issues in functionality across the eVS and Product Tracking System (PTS). The User Group will create ad hoc subgroups to address specific issues as necessary.	Sponsors: Pritha Mehra and Isaac Cronkhite(USPS); Lisa Bowes and Angelo Anagnostopoulos (Industry) Leaders: John Medeiros (Industry); Vicki Bosch and Juliaann Hess (USPS)	Monthly 2nd Thursday 3:30-4:30pm	A new portal will allow mailers to create refund requests for packages that were manifested but were not mailed, or unused labels. There will be two options to submit within the new portal submitting a text (.txt) file or manually enter (up to 200) Package Identification Codes (PICs) in a field box. You can now view the FRN on federalregister.gov. Document # 2018 15826 The new Automated Unused Label process will be available for mailers August 1, 2018. Automatic Reconciliation Adjustment are being performed for the following additional postage types for CNSBpro mailers Manifest Errors IMpb Non Compliance Unmanifested PAF For hurricane activity eVS program office will be utilizing Industry Alerts and redirection files for impacted USPS facilities- addressed through monthly eVS reconciliation process. Pub 205 is available on PostalPro - last update 12/29/2017. Planned combined IMpb threshold implementation timeline - 2/1/2019. Communicated through webinars, outreach, and individual meetings with customers.	9/13/2018	Pat Harris
UG 3	FAST & eInduction	The mission of the FAST User Group is to define and review improvements in functionality across the FAST and eInduction systems. The User Group will recommend MTAC Workgroups to address specific issues as necessary.	Sponsors: Robert Cintron and Pritha Mehra (USPS); Bob Schimek and Angelo Anagnostopoulos (Industry) Leaders: Michele Zalewski and Tom Glassman (Industry); Lance Bell and Christian Rivera (USPS)	Monthly 2nd wk of month Wednesday 3-4pm	The group is focused on improving the FAST appointments check-in process. USPS is going to re-train employees on the process. Once complete, we will leverage the industry to communicate to their drivers the correct process. Their internal FAST dashboard is live and can track on time percentages and average unload times. Verified facility profiles nationally, including names, email addresses, phone numbers, hours of operation, drop ship hourst, etc.	9/12/2018	Pat Harris
UG 4	Informed Visibility	The purpose of this meeting is to provide an ongoing forum to facilitate communications between the USPS and the mailing industry on Mail Visibility and Informed Visibility, and to define and review improvements in process/production functionality and to address and resolve issues.	Sponsors: Isaac Cronkhite (USPS); Angelo Anagnostopolus (Industry) Leaders: Dave Lewis and Nancy Garrison (Industry); Steve Dearing and Blaise Steel(USPS), Kevin Bray leads meetings	Bi-Weekly Wednesday 12:30-1:30p	Informed Visibility enhancements Discussed making development changes to provide: 1- Expected Day of Delivery (EDD) as part of the data feed mailers receive 2- Adding additional scan events for piece level to show nested trays movement through the postal supply chain 3- Adding additional filed to data feed to show mail delayed by weather events, broken bundle, etc. 4- Enhancements to Election (official) mail to have specific STID's used on mail pieces to facilitate tracking and reporting internally (Mailer adoption is key to using new STIDs) - updated from 6/20/18 Mobile API scheduled for production 8/4/18 Created a road map - Broken Bundle 1st / add weather events / EDD 3 digit to 3 digit PDD field in IV - there now - adding EDD Extend data retention to 60 days for eDoc - scheduled for prod mid July Security enhancements were postponed - Updated 7/11/18 Rebranding Help Desk - working with EA will be called the IV Solutions Center PostalPro updated for EPS Reviewed discussion topics EDD updates scheduled 8/25 for Prod Creating step by step access to Blue Tubes to share with industry Update - 9/5/18 Missed due to PCC packet prep	9/5/2018	Dean Davis

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UG 5	Addressing	The mission of the Addressing and Business Strategy User Group will be the pursuit of excellence in Addressing and application of address information in mailers Business Strategy - resulting from improved education and the ability to collectively discuss, propose, and evaluate the costs and benefits of current and future address processes and technology. Support 3 Cs (Correct/Complete/Current) and define and share Best Practices. The User Group will propose MTAC workgroups to resolve any specific industry or Postal Service issues, when necessary. In addition, subgroups may be established to investigate, discuss, and resolve unique issues, as necessary.	Sponsors: Jim Wilson and Isaac Cronkwhite (USPS); John Stark (Industry) Leaders: Marsha Amato and Adam Collinson (Industry); Kai Fisher , & Star Blackwood (USPS)	Bi-Weekly Wednesdays 1:30-2:30p	The User Group is currently learning more about Addressing initiatives and changes the USPS is working on or considering for the future. Starlene Blackwood announced as new manager of addressing technologies, replacing Robert Nashwick. - CASS Cycle O looking at Aug 2020 implementation date. PIT meeting will likely be in May. Heather Dyer spoke about Green & Secure during last call. Heather said they are working with Inspection Service and will not initiate audits without trying to resolve through all other methods. Final FRN is circulating for approvals. - Assumed COA - looking for ways to identify when customers have moved but haven't filed a COA. Will try to utilize Informed Delivery to manage. - Addressed multi-family home issues with Informed Delivery. Looking at multiple solutions to resolve. Next meeting at NPF. - Update from 6/27 meeting PO Auto Direct - PO Boxes - What's group E? Per Kai Fisher it's defined in the DMM Need to calculate distance from Post Office, no Carr delays, they get PO Box at no additional charge UG will gather questions and report next meeting - will track in Excel - Updated 7/11/18 Discussed PO Box delivery, issues with 5 digit validation Impact of Customer Service Logs - CASS cycle - will investigate for next meeting - Updated 9/12/18 Discussed UAA addresses - setting up method for uploading files to USPS Discussed reasons for undeliverable letters and flats - Reviewed PTR codes	9/12/2018	Dean Davis
UG 8	USPS Promotions	The Industry and the USPS will work together to create and discuss new promotion ideas to enhance the value of mail. In addition, this team will work through the implementation of approved Promotions including (but not limited to); industry software requirements, USPS system and business requirements, documentation requirements, communication of issues and resolution with mailers, and industry education.	Sponsors: Gary Reblin and Pritha Mehra (USPS); Angelo Anagnostopoulos and Dale Miller (Industry) Leaders: Steve Colella and Dave Marinelli (Industry); Krista Becker (USPS)	Monthly 1st Tuesday 1:00-2:00p	Draft requirements were provided to UG 8 members on 4/10/18 for 5 promotions for 2018. USPS is still waiting for Board of Governors approval. A template was distributed to UG # 8 participants for new promotion ideas for 2019 and 2020 understanding back-end IT work cannot be included for 2019 as the window to make systems changes has closed for 2019. no promotions in 2018, we are hoping to have promotions in 2019, use the requirements sent in earlier UG 8 meeting as a guide for what we want to do in 2019	9/18/2018	Ernie Harris
UG 9	Label Lists	Collaborate to create and discuss the efficient communication, deployment, and accuracy of USPS presort reference data. Creating visibility into any issues around this presort reference data distribution and usage will lead to recommendations for improvements.	Sponsors: Robert Cintron (USPS) and Bob Schimek (Industry) Leaders: Shawn Baldwin and Larry Garrett (Industry); Richard Jewell and Bessie Sharp (USPS)	Monthly 2nd Thursday 2:00-3:00p	This group addresses outstanding issues related to FAST and Mail Direction Files as well as updates to labeling lists. They review the status of issues log action items. Last meeting: FAST Dashboard created to provide visibility into the facility cycle time for the arrival and unloading of trucks. The internal dashboard was released in early 2018. PostalPro demo highlighting areas relating to FAST, Mail Direction File, and Labeling Lists.	9/12/2018	Pat Harris
UG 11	Mailing Systems & Acceptance	This ongoing User Group will address issues related to USPS mailing systems which include PostalOne!, eInduction, Seamless Acceptance, and Payment Modernization. The purview of this User Group will also include the review of improvements, updates, changes, and issue related to mail acceptance, mail quality thresholds and automated invoicing. The User Group will create ad hoc subgroups to address specific issues as necessary.	Sponsors: Pritha Mehra (USPS); Bob Schimek (Industry) Leaders: James Duffy, Melissa Scheidler (USPS); Monica Lundquist, Steve Krejciak (industry)	Bi-Weekly Thursday 10:00-11:00a	Free ACS 90 day Period rules discussed: 1. How is the 95% calculated? - Calculated using the sum of the Full-Service actual divided by the sum of the Full-Service eligible pieces submitted by the mailer in the previous 90 days. 2. When does USPS do the calculations? Daily using a 90 day period. 3. What happens if you fall below 95%? Do you get an email? Mailer immediately no long receives free ACS . Chargeback records sent for billing. 4. Is this automatic? Yes 5. How long before charges start? Charges begin with next billing cycle. 6. When does billing get turned on? Next billing cycle.	8/16/2018	Pat Harris
UG 12	Informed Delivery	This MTAC User Group will be the venue for the United States Postal Service to share technical information with mailers, and to receive advice and recommendations from mailers on matters concerning Informed Delivery. In addition, the value added would be to enhance customer value and expand the use of Informed Delivery for the mutual benefit of the Mailing Industry, the Postal Service, and consumers (end-users).	Sponsors: Gary Reblin (USPS); Steve Colella (Industry) Leaders: Bob Dixon, Carrie Bornitz (USPS); Leanne Herman (industry)	Bi-Weekly Tuesday 11:00-12:00 12/11/2018	Most recent topics have included flats visibility, printing package campaigns, enhancements to campaign reports, and discussion of Informed Delivery business priorities. There are currently 664 Active Mailer Campaigns, 6.5M email-enabled users and 11,203,500 total Informed Delivery users. The UG meets biweekly on Tuesdays from 11AM-12PM EST; the next meeting is scheduled for August 7. Those interested in joining the UG are asked to contact Francheska Jackson at franchiseska.s.jackson@usps.gov Reviewed survey of what people want covered in Informed Delivery meeting, transitioned to Marc McCrery who is taking Bob Dixon's place for the time being	9/18/2018	Ernie Harris

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UG 13	Operational Optimization	The mission of this new User Group has its' origins going all the way back to Work Group 11 (Presort Optimization Work Group) which ran for 6 years, eventually ending 2003. MTAC needs a forum where industry and the Postal Service are able to jointly address and prioritize new mail preparation ideas. It remains critically important for Industry and the USPS to identify opportunities that have the potential to positively impact lowest combined costs and operational efficiencies. The focus of this User Group will be to flesh out and vet existing ideas that still remain from the Mail Prep and Entry Steering Committee (which was created after the conclusion of Work Group 11) along with continually generating new ideas to be vetted based on technological and operational advancements. This user group will address the integrated information needs and technical demands on both the USPS and Industry Supply chain upon implementing these prioritized mail preparation changes. All product shapes and classes will be addressed with the guidance of the newly formed Product Management Group.	Sponsors: Lisa Adams, Tom Foti (USPS); Bob Rosser (Industry) Leaders: Jay Smith, Elke Reuning-Elliott, Lisa Adams (USPS); Susan Pinter, Brian Bowers, Roger Franco(industry)	Weekly Tuesday 12 - 1 pm	Michelle Lassiter went through changes to the DMM as a proposed rule titled "New Warning Standards for Mailpieces Containing Liquids". John Medeiros asked about the availability of data on mailpieces shipped with liquids to support the new changes as the rule changes could add expenses to the industry. Michelle Lassiter outlined that MIRT is a system of record that USPS employs to document issues with major incidents. There has been an increase in overall incidents within the first 6 months from FY17 through FY18, though it is unclear if the increase is due to an uptick in incidents or through the better utilization of MIRT. Liquid spills, hazardous and non-hazardous are always a concern. John Medeiros asked if items are being shipped any differently with the advent of eCommerce. He also expressed concern that there would be unintended consequences on historical pieces that have been previously shipped without incident and would now fall under the rule change. Michelle Lassiter highlighted that USPS is requesting comments to the proposed rules in order to fully assess the full impact of the change. In terms of being able to target specific "bad actors" who are not meeting current standards, she emphasized that the rules must remain uniform for the industry and USPS prepared to work with companies so they are prepared for the updated standards. Michelle Lassiter asserted anything 4 ounces or less (roughly travel-size by TSA regulations) is currently exempt, while anything more requires triple-packing. If the industry would like this exception to remain, we ask them to include that along with any financial impacts in their comments. Additionally, while the proposed comments did not clarify that periodicals/samples should not be affected as this FRN, that is USPS position and will be clearly indicated in the final rule. Michelle Lassiter pointed out that there are currently a few of Federal Register Notices out for comment at this time, and asks the industry to ensure they're using the recommended subject line when submitting email comments. This information is found in the slide deck and the respective Federal Register Notices.	9/18/2018	Dean Davis/ Pat Harris/ Ernie Harris
TT25	Mail Quality Data via Informed Visibility	USPS proposes moving to an automated solution, using the Informed Visibility platform, to provision uncapped mail quality error data for the Full-Service, Seamless Acceptance, Move Update, and eInduction programs. Today, capped mail quality data is shared through the Mailer scorecard. When mailers need uncapped mail quality data, a manual bulk data request must be completed. Manual bulk data requests are provided on a weekly or monthly frequency and sent via FTP or email. This process can lead to data lags of up to 13 days between the creation of the event and the data distribution.	Sponsors: Pritha Mehra (USPS); Bob Schimek (Industry) Leaders: Kevin Elkin (Industry); Chip Brown (Charles Brown III) (USPS)	Weekly Monday 3-4pm	Update from 7/16/2018 Charles Brown presenter - Mail Quality Data -IV reviewed open issues Invoice data not populating - fix July 29th Showed approx provisioning run times -reviewed June monthly mailer feedback full Service - Move Update- will have more details next meeting eInduction -error data didn't match with warning files - Investigating Charles asked mailers to review that data and compare with scorecard and report findings. Sunsetting this TT was discussed -Charles mentioned that if we can validate error data is matching and open to all mailers we can probably integrate this TT with UG4. TT is still waiting on mailer feedback - more next meeting. Update from 9/19/2018 Still validating error data - the last couple of meetings were canceled.	9/19/2018	Dean Davis
TT26	Business Customer Gateway Pilot Program	Gather feedback on the design and performance of the Redesigned Business Customer Gateway	Sponsors: Pritha Mehra (USPS); Lisa Wurman (Industry) Leaders: Trista Niswander (Industry); David Gilmour (USPS)	TBD	desired Results: o Validate user experience & data quality for the new BCG o Recommend a timeframe and go live strategy for the new BCG o This Task Team is not intended to remain active through the actual process of "go live". Expected Date of Completion: TBD	9/18/2018	

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WG 173	Payment Modernization	The USPS is upgrading its payment architecture for Automated Clearing House (ACH) payments. We will acquire and implement software, equipment, and services to establish a secure, self-service account management platform and centralized payment system for commercial customers. The new system will provide a comprehensive view of customer reports through a secure online portal and support multi-user access via unique log-in credentials. A Workgroup is proposed to provide feedback on the new payment system.	Sponsors: Pritha Mehra (USPS); Angelo Anagnostopoulos (Industry) Leaders: Michelle Hilston and John Whittington (Industry); Travis Hayes, III (USPS)	Bi-weekly Wednesday 11:00-12:00p	Enterprise Payment System is a new system that allows customers to pay for all services from one account. Functionality was open to all permit users on Feb 1, 2018. Required migration by April 1, 2019. Check capture enhancement piloted in April 2018. eVS will be an option once new system is built but probably won't occur until 2019. Other enhancements being scheduled are EPOBOL. No start date yet. Questions have arisen regarding how to use EPS to pay for BRM. It has to be linked in EPS like any other permit and then it can be used. Pending Periodicals (PP) Permits can be linked to an EPA. The planned file layout for IV has been sent to the workgroup who are participating in implementation functionality testing. Defects are being logged for correction in the next release. Package Platform will move to another workgroup when WG173 is sunset but which group has not been determined yet. Goal is to sunset work group soon. 9/19/2017 - No updates	9/19/2018	Pat Harris
WG 182	Package Acceptance & Payment Improvements	This workgroup will review Epics, Features and User Stories for payment and acceptance services for commercial packages.	Sponsors: Pritha Mehra (USPS); Bob Schimek (Industry) Leaders: J. Medeiros (Industry); Vicki Bosch (USPS)	Weekly Thursday 2-3pm	The workgroup is reviewing the following artifacts in support of the package platform improvements: 1) Service definitions of key capabilities to accept and pay for packages Epics, Features and User Stories in support of acceptance, verification, payment and reports for commercial package mailings. Draft of Automated Postage Due instructions document presented (encompasses suggestions from shippers). 8/16/2018 update Workgroup reviewed the following artifacts in support of the package platform improvements: Service definitions of key capabilities to accept and pay for packages Epics, features and User Stories in support of acceptance, verification, payment and reports for commercial package mailings Meeting for 8/11 cancelled.	8/16/2018	Pat Harris
WG 184	Customer Identity Management	Evaluate mailer and USPS needs to manage customer identification including definition, set-up, and maintenance of existing identifiers such as Customer Reference IDs (CRID), Mailer ID (MID), Permits, Users, and Linkages. Evaluate if existing identifiers meet customer and USPS business requirements. Today, mailers have to manage a set of identifiers for mailing with USPS and contact the USPS help desk for assistance with common tasks. For example, it is complex to manage the assignment of CRIDs when an extra is assigned, view user access rights across a company, or re-assign a MID. The task team will identify opportunities for simplification and self-service scenarios not supported in the current BCG and prioritize needed capabilities.	Sponsors: Pritha Mehra (USPS); Bob Schimek (Industry) Leaders: M. Zalewski (Industry); Randy Workman (USPS)	Weekly Tuesday 3-4pm	This group was exploring the option to combine MIDs and CRIDs for package and letter mailers. The industry decided not to pursue this option due to costs invested and making a change would be too disruptive. Group is close to closing. They explored how MIDs/CRIDs affect postal systems (EPS, IV, PostalOne, incentives Program). They are preparing 2 documents: Life of a MID/CRID and how they work in all systems Fact sheet - How MIDs/CRIDs used for letters/flats and for packages No current updates.	8/16/2018	Pat Harris

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WG 185	IMpb Compliance Address Quality Threshold	The Postal Service introduced three IMpb Compliance Quality Metrics with the January 2016 Price Change software release: Address Quality (AQ), Shipping Services File Quality (MQ) and Barcode Quality (BQ). Industry has expressed serious concerns about the implementation approach for IMpb Compliance Quality Metrics. Specifically, concerns surround the pace of implementation; address requirements for delivery point validation that is higher letter and flat mail; ability to reach threshold levels proposed in out years. Last year, MTAC Work Group #178 was formed to address Industry's concerns and they recommended thresholds for each quality metric for January 2017 and 2018. The threshold levels for January 2017 are as follows: AQ 89%, MQ 91%, BQ 95%. The MTAC Work Group #178 recommended the following threshold levels for January 2018: MQ 94% and BQ 98%. The Work Group suggested that Industry and USPS reconvene in July 2017 to determine the target threshold for AQ for 2018. USPS is dedicated to meeting the needs of Industry and this MTAC Work Group is being established to determine a reasonable, achievable threshold target for AQ in 2018.	Sponsors: Isaac Cronkhite (USPS); John Medeiros (Industry) Leaders: J. Medeiros (Industry); Juliaann Hess (USPS) Stephanie Thompson assists	Weekly Friday 1-2pm (Same as UG-4?)	This work group is going to try to come to a consensus on the address quality (AQ) threshold metric, currently is 89%. Meeting with the chairs is scheduled in the coming weeks to determine the start back up date of the work group. Update: Juliaann has set up a series of webinars to review IMpb with industry July 12, 17 and 24 Team has reviewed issues with industry via IMpb Compliance Address Quality Threshold deck presented 7/20/18 Reviewed action items and timelines Secondary Address File will be implemented 4ed Jan 2019 Reviewed schedule for next few IMpb webinars Update 9/14/2018 Discussed achievable threshold target for Address Quality metric -still trying to agree with industry reviewed action items. Next series of webinars on quality metrics will begin 9/25/2018.	9/14/2018	Dean Davis
WG 186	Business Approach to Address Characteristic Indicators	The USPS is working to add physical addresses to the AMS database that do not receive Carrier delivery yet DPV indicates is a deliverable address (aka the R777 addresses). Additional data and conversations have also been occurring around other address characteristics and indicators, (including NoStats and Throwbacks) and how these impact each other and other address flags and processes (including DPV, Vacant, and Change of Address). This data is intended to provide information to mailers about the address and expected deliverability, so that mailers can take actions appropriate to their business with the ultimate goal of increasing address quality and reducing Undeliverable Mail. However, implementation and lack of full understanding has caused concern within the industry regarding impact on current mailings and how this information can / should be utilized within their Business operations. In some case, with the changes already in progress, if mailers do not make changes to current processes, the result will be an increase in the production of Undeliverable Mail.	Sponsors: Isaac Cronkhite, Jim Wilson (USPS); Angelo Anagnostopoulos, Sharon Harrison, Kim Mauch (Industry) Leaders: Adam Collinson, Marsha Amato, Tina Dickens (Industry); Earl Johnson Jr. (USPS)	Bi-Weekly Wednesday 12:30-1:30p	This group is working on identifying no-stat addresses and R777 addresses with specific reason code definitions so address management industry partners understand why mail cannot be delivered to a specific address. The work group have come up with new no-stat reason codes: 0 - Reg no-stat - not receiving delivery and not counted as possible delivery 1 - IDA - do not receive USPS delivery but are delivered to a drop address that services them (high-rise, trailer park) 2 - CDS - No-Stat - not yet deliverable addresses, new subdivision but no structures built yet 3 - Collusion - do not DPV confirm, "Y" change to "N" 4 - CMZ - logical delivery point but not serviced by USPS (college campus, military) 9/17/2018 No updates at this time	9/17/2018 (Per Earl Johnson, this workgroup has ended - 10/25/2018)	Dean Davis

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WG 187	Improvements To Disaster Reporting	<p>There is a growing need for timely and granular, near real time disaster and outage data for use in managing business and customer impacting conditions and mailings during various outages. This workgroup will discuss both email communication as well as data file requirements that are needed to effectively manage mailings and better understand impacted areas.</p>	<p>Sponsors: Isaac Cronkhite, Jim Wilson (USPS); Angelo Anagnostopoulos, Sharon Harrison, Kim Mauch (Industry) Leaders: Tom Glassman (Industry); Jim Wilson, Dale Kennedy (USPS)</p>	<p align="center">Weekly Wednesday 12-1pm</p>	<p>The new format for Industry Alert templates has been reviewed, feedback from the group assessed and updates have been implemented. The new version lists the office, city, state, ZIP and address and is grouped by impact. The Mail Disruption file will still exist. It was noted that for larger scale events that affect an entire ZIP3, the template would generalize to show all offices in <ZIP3> are closed. In this case, the ZIP5 and Mail Disruption files will not be maintain at the ZIP5 level.</p> <p>A revision to the Refund Process is being formulated by subject matter experts and stakeholders. This will make the process more streamlined using unique barcodes on containers which include the Job ID/Mailing Group ID and will include a summary to support the refund request.</p> <p>The proposed revised process includes:</p> <ol style="list-style-type: none"> 1. Submitter must write a summary to support the refund request. 2. Must submit a list of IMcb's from eDocs. 3. Containers and pieces must have unique barcodes. 4. Include Job ID/Mailing Group ID 5. Submit old and new postage statements. 6. In the case of Co-Pal container, process refund specific accounts in eDoc. 7. Logical Mailers requesting entire destination will be removed/refunded. <p>Meetings to discuss the refund process formulated by Pete Furka and Tom Glassman are being scheduled to refine the process before presenting to the CFO. <i>Trying to get a refund process in place related to natural disasters, working with finance and Joe</i></p>	<p align="center">9/18/2018</p>	<p align="center">Ernie Harris</p>
WG 188	Grow Mail Volume by Expanding Letter Mail Machinability Standards	<p>Many changes have taken place since the original DMM letter mail machinability regulations were developed. Much of this change is driven by marketers desiring to be more creative and successful with each new creative format. Other change has been driven by technology upgrades, digitization, new materials, and enhanced industry capabilities. The PCSC has had to evaluate, approve, and develop pilot and classification rulings to support these new formats. Some mailers have been enabled, for certain formats, to mail under existing rulings not available to others. Some mail is allowed to claim automation rates although it is clearly not machinable. This must be addressed to ensure operational efficiency.</p> <p>Efforts will be made to develop a standardized, data-driven process than can expedite implementation of new acceptable materials/formats to support the mutual goals of USPS and Industry for accommodating creativity, quality, and operations efficiency.</p>	<p>Sponsors: Steve Monteith, Chuck Tricamo (USPS); Bob Rosser (Industry) Leaders: Kurt Ruppel (Industry); Chuck Tricamo (USPS)</p>	<p align="center">Weekly Monday 1-2pm</p>	<p>The Workgroup # 188 to date has accomplished the following:</p> <p>Created two Customer Support Rulings (letter-size pieces with magnets & laminated postcards) and finalized the standards on these two categories. Created a template for mailers use to help with trail edge die-cut (TED-C) letter-size mailpieces. Vetted all issues and did extensive testing with non-rectangular TED- C letter-size mailpieces and non-paper letter-size mailpieces - waiting for Operations final input. Completed testing on non-address side window envelopes. Currently testing "reverse print" letter-size mailpieces.</p> <p>The following still needs to be done going forward:</p> <p>Finalize and write standards for TED-C and non-paper letter-size mailpieces at automation prices. Finalize standards and policy for "non-address side window envelopes" and "reverse print" letter-size mailpieces at automation prices. Create policy and standards for trademark, trade dress, and Imitation markings on mailpieces. 9/182018 waiting for update from Chuck</p>	<p align="center">9/18/2018</p>	<p align="center">Ernie Harris</p>
WG 189	Enhanced Visibility of Industry Supplied Transportation	<p>The USPS and the mailing industry are seeking greater visibility in the end-to-end transportation of mail from the origin/creation point to the USPS destination induction point. Industry provided transportation companies provision such data including geocoded coordinates of the transportation vehicles in near real-time. By including this industry provided information, both the USPS and the mailing industry will gain improved visibility of mail transportation and thus can more accurately schedule mail processing and predicted arrival of time-sensitive mail.</p>	<p>Sponsors: Isaac Cronkhite (USPS); Angelo Anagnostopoulos (Industry) Leaders: Rich Domagala, Holly Kozlencer (Industry); Kevin Bray, John Serra (USPS)</p>	<p align="center">Weekly Tuesday 2-3pm</p>	<p>First meeting scheduled for January 30 WG Suspended</p>	<p align="center">1/19/2018</p>	<p align="center">Dean Davis</p>

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WG 190	Business Customer Change of Address/Hold Mail (COAH)	This workgroup will focus on (2) different USPS features/initiatives that collectively may interface together and ultimately impacts Business Customers. This workgroup will review the needs, features, capabilities, and provide recommended improvements for: * Change of Address (COA) process for Business Customers * Hold Mail for Business Customers. These initiatives impact business customers and require some change to processes or systems that support business customers in new ways. Ultimately businesses have a need to ensure their mail and information is protected from malicious acts or misuse for mail movement or mail holds. It is anticipated that automated solutions for these initiatives could be collectively developed, which would benefit the USPS and business customers. It is also possible this workgroup will need to interact with another workgroup supporting Business Customers for Informed Delivery, to ensure that solutions for business authentication align, where possible.	<u>Sponsors:</u> Isaac Cronkhite (USPS); Angelo Anagnostopoulos (Industry) <u>Leaders:</u> Star Blackwood, Lynn Hallett (USPS); Rick Marino, Alvin Serrano (Industry)	Bi-Weekley Tuesday 2-3pm	WG's first introductory meeting held 12/11/2018.		Dean Davis